## **5 TRENDS EVERY**



## **SHOULD KNOW**

Linked in





# Opportunities await for CMOs on LinkedIn

LinkedIn can be a valuable resource for those in senior management. Executives use LinkedIn to connect with peers, establish thought leadership, and grow their business. CMOs are leading by example on social media: the nearly **3 million CMOs on LinkedIn** share more content, follow more companies, and participate in more discussion than the average member. If you're ready to build your reputation and advocate for your brand, it's time to get active on LinkedIn.

This pocketbook highlights top 5 critical trends every CMO should know. Each research-backed trend is paired with tactical recommendations of: 1) what you can do to get ahead of the trend and, 2) how LinkedIn can help. We'll wrap by highlighting your influential peers who are certainly worth following for inspiration.

6 consumers are more likely

of consumers are more likely to trust a company whose CEO and leadership team engage on social media.



are more likely to buy from such a company.

Source: GO-Gulf

# Five critical trends for CMOs in the know

If one word sums up marketing this year, it's "more." We have more data to parse, more channels to cover, more opportunities to embrace, more responsibilities to shoulder. The only things we don't have more of are time and resources.

To cut through the clamor of "more, more, more," we need to come down from the clouds and get down to practical, street-level actions you can take for immediate impact. The following five trends are well worth an investment of your budget and attention right now, starting today.

- Measurement is becoming more sophisticated
- Account based marketing enables precision targeting at scale

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- Influencer marketing extends reach
- Native advertising drives engagement
- 5 Video is the new content king

## 1

## Measurement is becoming more sophisticated

Marketers have access to more data now than ever before. We can track consumers across the internet and back. And the CEO is increasingly demanding we do just that. We need to demonstrate ROI and prove marketing's value in concrete ways. Marketers are beginning to be more sophisticated with measurement, but we have a ways to go.

57%

Only 57% of marketers say they can prove their marketing leads to sales.

#### What to do

When setting goals, work backwards from ROI to make sure you will be able to prove results. Focus on the metrics that are relevant to your goals and tie directly to ROI.

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#### How LinkedIn can help

**LinkedIn Conversion Tracking** can help give you the full picture of your LinkedIn marketing efforts on and off the platform. See which campaigns, ads, and audiences are driving leads and ROI. Then use this information to optimize.

## 2

## Account based marketing enables precision targeting at scale

Account based marketing (ABM) has always been an effective tactic for companies with enough people and resources to do it properly. Now technology is bringing ABM to the rest of us. Rather than focusing a ton of effort on just a few accounts, you can bring a degree of personalization to many accounts at once.

#### **ABM GETS RESULTS**



of companies engaged in ABM say it brings in higher ROI than other types of marketing.

Source: Information Technology Services Marketing Association

#### What to do

The first step towards an ABM strategy is identifying key accounts. Work with your sales department to find likely candidates, and begin planning how you might personalize content.

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#### How LinkedIn can help

**LinkedIn Account Targeting** can assist in both finding key accounts and delivering personalized outreach.

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## Influencer marketing extends reach

Consumers today are surrounded by so much content they're becoming numb to it. Influencer marketing is an easy and effective way to give your content added value for your audience, and an amplification boost to make sure it gets seen. Influencer marketing is the fastest-growing online method of acquiring customers, outpacing organic search, email, and paid search.

#### What to do

Start identifying influencers in your industry. It's not about the absolute biggest social following—you don't need Ed Sheeran or Taylor Swift. Look for people who are the most influential with your target audience.



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#### How LinkedIn can help

You can start building relationships with influencers on LinkedIn. Use **LinkedIn Sponsored InMail** to make a connection and add them to your network. Then share their content, help promote them, and look for opportunities to work together.

**Publishing your own content** on LinkedIn can help establish thought leadership and engage with a broader audience. Each post automatically shows up in your network's feeds and gets pride of place on your LinkedIn profile.

## 4

## Native advertising drives engagement

Consumers are growing more sophisticated in their approach to advertising, more likely to tune out intrusive or irrelevant messaging. Native advertising makes it easier to reach consumers on social media by adding value to their content feed, rather than interrupting it.

#### **RESEARCH SHOWS**

20-60% Consumers interact with native ads 20-60% more than traditional advertising.

### What to do

If your budget doesn't already include native ads, it's time to make them part of your strategy. Use native ads to add followers to your social networks and drive traffic to landing pages.

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#### How LinkedIn can help

LinkedIn Sponsored Content delivers business messages in the right format and venue for your audience. Use Sponsored Content to target the broadest relevant audience for your top-performing organic content.

LinkedIn Elevate can also help you increase reach and engagement in the feed by empowering employees to share content.

# Video is the new content king

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Video content is an ever-growing percentage of all content consumed online.



Cisco estimates by 2020, 82% of all data transferred online will be video.<sup>1</sup> And it's not all Netflix and YouTube: 75% of business executives watch work-related videos weekly.<sup>2</sup>

#### What to do

Explore how your brand can use video to tell stories. You don't need an in-house production studio. Think simple how-to videos, motion graphics, behind-the scenes video, and live feeds.



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#### How LinkedIn can help

LinkedIn supports video embedding right in your Company Page updates. You can specifically target each post to the most relevant audience.

Soon you'll be able to record and post videos directly from the LinkedIn app, giving you another way to share your professional insights and perspectives.

<sup>1</sup> Source: Cisco Visual Networking Index: Forecast and Methodology, 2016-2021
<sup>2</sup> Source: Forbes magazine



## Get inspired by your peers

Ready to raise your visibility and join your fellow CMOs on LinkedIn? Start by following these knowledgeable, highly active business leaders. These fifty individuals were selected as most influential by <u>Forbes' CMO Report</u>.

Not only will they inspire your own LinkedIn activity, their insights will be a priceless addition to your news feed.

### Forbes' top 50 most influential CMOs

1	Keith Weed	Unilever	
2	Linda Boff	GE	
3	Leslie Berland	Twitter	
4	Antonio Lucio	HP Inc.	
5	Raja Rajamannar	Mastercard	
6	Ann Lewnes	Adobe	
7	Phil Schiller	Apple	
8	Dean Evans	Hyundai	
9	Kristin Lemkau	JPMorgan Chase	
10	Marc Mathieu	Samsung Electronics America	
11	Chris Capossela	Microsoft	
12	Magali Noé	CNP Assurances	
13	David Edelman	Aetna	
14	Karen Walker	Cisco	
15	Diana O'Brien	Deloitte	
16	Bozoma Saint John*	Uber	
17	Deborah Wahl	Cadillac	
18	Marisa Thalberg	Taco Bell	
19	Dietmar Voggenreiter	Audi	6
20	David Roman*	Lenovo	
21	Chris Tung	Alibaba	
22	Alicia Hatch	Deloitte Digital	
23	Kelly Bennett	Netflix	
24	Shannon Brayton	LinkedIn	
25	Seth Farbman	Spotify	

26	Tim Mapes	Delta
27	Julia Goldin	LEGO
28	Enrico Galliera	Ferrar
29	Alicia Tillman	SAP
30	Tony Weisman	Dunki
31	Rick Gomez	Target
32	Carolina Martinoli	Britisł
33	Jack Hollis	Toyot
34	Michelle Peluso	IBM
35	Aimée Lapic	Pando
36	Diego Scotti	Verizo
37	Morgan Flatley	McDo
38	Wanda Young	ESPN
39	Pierre Barrard	Miche
40	Joy Falotico	Ford
41	Emily Culp	Keds
42	Terrance Williams	Natio
43	Nina Bibby	02
44	Chris Leong	Schne
45	Tom Herbst	The N
46	Roger Sole	Sprint
47	Heather Malenshek	Harley
48	Marc Pritchard	Procte
49	Susan Vobejda	The Ti
50	Karin Timpone	Marrio

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### CONCLUSION CMOs can do more on LinkedIn

It's an exciting time to be a CMO.

Marketers today have a direct line to our customers: we can see what they're thinking about and what they need, and we can respond in real time. By staying abreast of the latest trends, you can engage in meaningful dialogue, be the public face of your brand, and build your personal reputation on social media.

LinkedIn is here to help by offering more tools to make sure your quality content reaches the right audience at the right time.

You can measure your efforts with a high level of sophistication. You can personalize with automated account based marketing. You can expand your reach with influencer marketing and native advertising. You can earn more attention with multimedia content.

If you're ready to take action, LinkedIn can help. Visit **marketing.linkedin.com** to get started.

### Linked in

For the first time in the history of media, you can reach the world's professionals all in one place. More than 610M people worldwide gather on LinkedIn to stay connected and informed, advance their careers, and work smarter. Together they comprise the largest global community of business professionals. These are the decision-makers, influencers, and the leaders of today and tomorrow—precisely the people you want to target.

For more information, visit marketing.linkedin.com